



# DELINQUENCY MANAGEMENT WORKSHOPS

## A Two-Part Webinar from the Mortgage Partnership Finance® Program

Join the MPF Bank and the Master Servicer for a **two-part** webinar designed for your Collection, Bankruptcy, Foreclosure, and REO staff. It outlines the MPF® Program Guidelines and Procedures as well as the current delinquency management practices.

### Part I – Designed for the Collection and Default Staff

- Management of the collections process
- Servicing procedures for collection
- Property inspection requirements
- Relief provisions and processes

#### Dates:

- April 17
- May 1
- June 5

#### Time:

- 10:30 - 11:30 AM (Central Time)

### Part II – Designed for Foreclosure, Bankruptcy & REO Staff *Co-presenter: The MPF Program Master Servicer*

- Foreclosure, Bankruptcy, and REO Management Process
- Foreclosure alternatives, expenses, proceedings, and reinstatements
- REO Action plan
- REO Servicing & Marketing
- REO Reporting

#### Dates:

- April 24
- May 8
- June 17

#### Time:

- 10:30 - 11:30 AM (Central Time)

When is a loan delinquent?

- a) The 2<sup>nd</sup> day?
- b) The 16<sup>th</sup> day?

When does foreclosure occur?

*Find out!*

### How do I register?

Send your e-mail to [MPFTraining@fhlbc.com](mailto:MPFTraining@fhlbc.com)

- Your e-mail should contain the workshop date, **individual's name, institution, e-mail address, phone number, and street address**. You will receive a confirmation and schedule once your registration is received. About a week before the presentation, you will receive an e-mail with instructions on how to access the presentation on the Internet and the audio portion through a conference call.

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For more information about the MPF® Program, or to locate a contact at your participating Federal Home Loan Bank, call 1-877-463-6673 (Info-MPF) or visit [www.fhlbmpf.com](http://www.fhlbmpf.com).