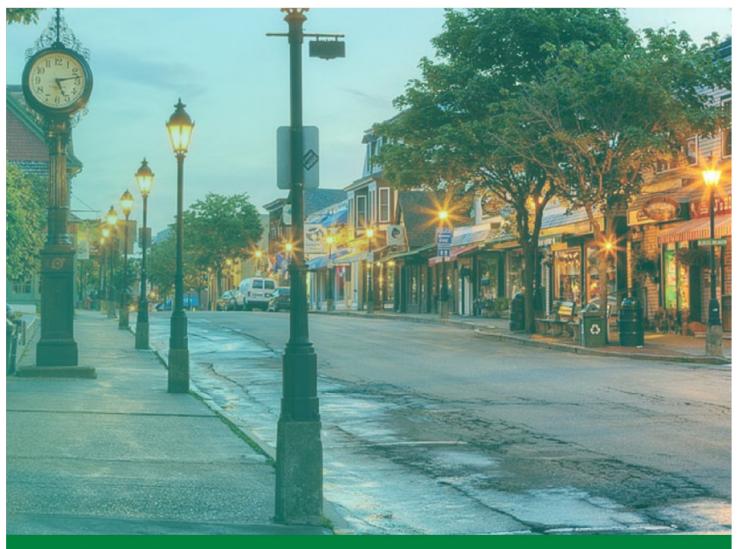
FAQS for Advances



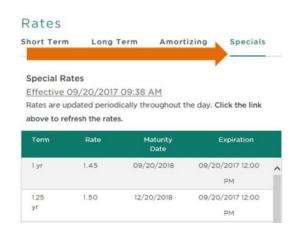


SPECIALS

How can I see advance specials in Online Banking?

To access specials via Online Banking, click the "Specials" option on the left side of the screen under "Rates." Then select a term by clicking on the corresponding rate.

The "Specials" option will only appear when specials are available.



TRANSACTION LISTS

What do the statuses on the View Advance List page mean?

Pending List

Advances that were initiated and disbursement is pending Bank approval of terms and underwriting and future dated disbursements will be found on this list.

Disbursed List

Disbursed advances that have been posted to your institution's IDEAL-Way account appear on this list.

Closed List

Advances that have matured, were called/put, or prepaid will be found on this list.

What does the source on the View Advance List mean?

If the advance was initiated in Online Banking, the source is the User Id of the initiator of the advance. If the advance was phoned in to the Money Desk, the source is FHLB Boston.